

Information about the treatment of your personal data

The personal information collected in this form is used to process, execute, manage and follow up your voucher request.

This data processing is based on our legitimate interest in verifying the identity of the products or services concerned in order to manage and respond to your request.

The data processed is:

- your name,
- your e-mail address,
- date of your request,
- statistics related to the lift-pass exchange service.

This is the personal data that you have registered on the site in order to receive the Les 3 Vallées newsletter.

The data comes from the registration, by you, in the registration field on this page, of your:

- name
- email address
- mobile telephone number
- type of lift-pass
- lift-pass number
- holiday information (date of 1st day of skiing, number of skiing days and pick-up station)

Accompanied by the following supporting documents:

- copy of lift-pass
- copy of your passport
- proof of purchase

The collection of your marital status, the copy of your identity card and the copy of your residence permit us to verify the identity of the applicant in relation to the information on the lift-pass. The mobile phone number and e-mail address facilitate our exchanges within the framework of the management and follow-up of your request, in addition to the sending of the exchange voucher once it has been processed.

The processing does not involve automated decision-making.

The data collected is intended for the Association Les 3 Vallées and the partners involved, whose intervention is necessary for the processing of your request for a voucher.

In particular, the following are recipients of your data:

- our sales department
- our IT and digital department (database manager)
- the sales department of the partner concerned (ski-lift companies)

No data is transferred outside the European Union.

We only keep data for the time necessary for the operations for which they were collected and in compliance with the regulations in force.

In this respect, the data on this form is kept for a period of 3 years following the end of the processing of your request.

The Association Les 3 Vallées makes sure to put in place the necessary and useful security measures to ensure the security and confidentiality of the data it processes.

You have the rights mentioned in the General Conditions of Use (GCU) which can be consulted on this site.

If you have any questions, complaints or wish to exercise your rights, you can contact the Association Les 3 Vallées, Service Digital 378 avenue des Belleville 73 600 MOÛTIERS by post. Email: privacy@les3vallees.com.